SHOPPING WITH BEST CHEER STONE FOR THE FIRST TIME

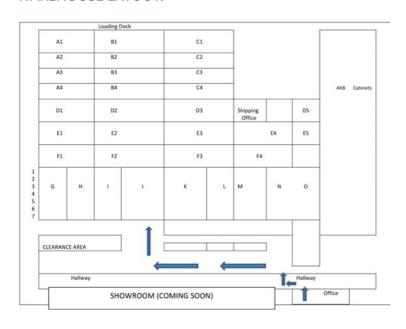
BCS is a wholesale company that caters to fabricators, installers and contractors. Your contractor or fabricator must create an account with us before you visit our facility. We will only discuss pricing with your contractor or fabricator, unless he or she requests otherwise.

The inventory at our Anaheim warehouse comprises more than 200 types of stone materials, ranging from stone slabs and prefab countertops to vanities and cabinets, each available in a variety of sizes. With so many options, it is easy to feel overwhelmed on your first visit to BCS. We recommend the following process to help streamline your shopping experience:

1. Fill out Customer Checklist

- 2. **Select & tag:** Once you arrive, you'll be invited to browse our warehouse. For your safety, please do not touch the materials. When you've selected your stone, ask a sales rep or assistant to tag it for you (refer to the contact list below for sales reps' direct phone numbers). Please be advised there may be a wait time.
- 3. **Pay for the material:** Once your material has been tagged, please inform your contractor or fabricator. He or she will have 3 days to make a payment before the hold tag expires.
- 4. **Pick up the material:** Your contractor or fabricator can pick up the tagged / right material once he has paid. It is the contractor's responsibility to inspect the material before leaving our facility. BCS is not responsible for damaged materials or incorrect colors; a restocking fee applies to all returns and exchanges.

WAREHOUSE LAYOUT:



CONTACT LIST FOR BCS SALES REPRESENTATIVES:

SALES REPRESENTATIVES	MOBILE	SALES ASSISTANT	MOBILE
Fabian Canche (Sales Manager)	(714) 767-5926	Roc Chen	714-4968220
Carla Raczek	(714) 510-4664	Silvia Lopez	714-510-4648
Maria Hospedales	(714) 510-4655	Michelle Blanchard	714-510-4680
Erica Donlucas	(714) 510-4649	Brenda Carrillo	714-510-4673
Sergio Sotelo	(714) 510-4676	Christina Prado	714-553-5976
Alma Ramos	(714) 510-4665	Abigail Mendiola	714-553-9559
David Pinkus	(951) 966-5092	Rosie Diaz	714-588-0996
Candy Chen	(714) 269-1769		
Carmen Wu	(714) 914-5727		